



# ACADEMY OF TEXTILES & FLOORING

## IICRC Wood/Laminate Flooring Inspector

October 18-22, 2010 • Whittier, CA • Call 1-800-551-9378 • Fax (562) 698-8679  
5 Days (Monday through Friday)

Accommodations • Radisson Hotel Whittier 562-945-8511 • 7320 Greenleaf Ave. • Whittier, CA 90602  
Or Vagabond Inn 562-698-9701 • 14125 Whittier Blvd • Whittier, CA 90605

**Certified inspector**—5 days—Monday through Friday (\$1895) The IICRC Certification for Certified Inspector is internationally respected and the IICRC Registry and 800 numbers are promoted throughout the industry. This intense comprehensive seminar leads to one of the most prestigious credentials in the industry. You will leave this course prepared to handle any type of Wood or Laminate inspection. Includes all study materials, plus many other books and publications, and administration of IICRC test. Get certified and become a part of the IICRC renowned registry of certified floor covering inspectors. Hard Surface floor covering sales are soaring into the billions of dollars resulting in the need for qualified inspectors. This course will provide you with the credentials, knowledge, training and marketing skills to become such an inspector.

**Certified Update**—Any 2 days (\$600) A must for Wood/ Laminate Flooring Inspectors who haven't attended this school, or who attended several years ago. These two days will include the latest information on current inspection problems.

### MONDAY

Wood Industry Overview & History  
Industry standards  
Define Types & Classifications of Floors  
Identification  
Manufacturing Process Solid/ Engineered  
Accessories  
Storage/Handling/Shipping

### Tuesday

Moisture Testing  
Acceptable Installation Conditions  
Surface Preparation  
Substrates, Subfloors and Underlayments  
Installation Methods  
Sand & Finish  
Repair  
Maintenance  
Investigation and Testing  
Causes of Failures, Imperfections and/or Characteristics

### Wednesday

Laminate Industry Overview & History  
Industry standards  
Define Types & Classifications of Floors  
Glued product  
Glueless  
Product Types and Accessories  
Identification  
Storage/Handling/Shipping  
Moisture Testing  
Acceptable Installation Conditions  
Surface Preparation  
Substrates, Subfloors and Underlayments  
Installation Methods  
Repair  
Maintenance  
Investigation and Testing  
Causes of Failures, Imperfections and/or Characteristics

## Thursday

### Conducting the Inspection

1. Tools, Equipment, Supplies Required and Use
2. Close Visual Inspections
3. What Should the Inspector Be Looking For
4. Test Procedures; Field vs. Lab
5. What Can/Can Not Be Said
6. Collection of Data
  - a. Interviewing Techniques/Fact Gathering
  - b. Note Taking
  - c. Pictures
  - d. Samples/Evidence



**Instructor: Claudia Lezell**

### The Inspection Process

#### The Inspector

1. Report Writing Techniques
2. Unbiased Third-Party Opinion
3. Legal Obligations
4. Errors and Omissions/Liability Insurance
5. Professional Appearance
6. Credentials/Certifications
7. Expert Witness Testimony
8. Confidentiality Requirements

## Friday

### Exam Review

### Open Book Exam

Claudia owned and operated a floor covering retail store for over twelve years. In 1995 along with her partner Steve Hume, she established Inspections Too, Inc., a full time floor covering inspection business. Shortly after Flooring Technology Institute (FTI) a subsidiary of Inspections Too, Inc., was established to offer continuing education credits to the related industries and certification for hard surface inspections through the Institute of Inspection Cleaning and Restoration Certification (IICRC). Claudia's degree in education and years of technical experience, have enabled her to educate and aid floor covering inspectors, interior designers, consultants, engineers, specifiers, and architects.

Claudia spearheaded and led the IICRC Hard Surface Certification Floor Covering Inspector Program since 1996. Part of her responsibility was to construct a very large committee of industry participants and make sure they actively participated. Claudia is also the past Co-chair for the National Wood Flooring Association Inspector Certification Committee.

Claudia actively lectures at national and regional conferences and floor covering trade shows, as well as, plan and conduct numerous technical seminars designed to educate people in the industry.

# Introduction to Substrate and Subfloor Inspector

*Class Location:*

**Academy of Textiles & Flooring**  
12430 E. Whittier Blvd., Whittier, CA 90602  
Tel: (800) 551-9378 Fax: (562) 698-8679  
[www.academyoftextilesandflooring.com](http://www.academyoftextilesandflooring.com)

**Oct 14-15-16, 2010**  
**8:00AM – 5:00PM**

## COURSE AGENDA

### First Day

**8: 00 - 8:30** Registration & Introduction  
**8:30- 9:00-** Course Introduction  
**9:00-10:00** Components of Floor Systems  
**10: 30 – Noon** Subfloor/Substrate Construction  
**Noon-1:00** Lunch  
**1:00-2:00** Wood & other Underlayment  
**2:30-5:00s**, Introduction to Concrete

### Second Day

**8: 00 – 8:30** Review of Day 1 course material Q & A  
**9:00-9:30** Applicable Industry Standards and Publications  
**10:00 – 12:00** Moisture, Alkalinity and Humidity testing  
**12:00- 1:00** Lunch  
**1:00-2:00** Causes of Failures, Imperfections and/or Characteristics  
**2:30-4:30** Job site evaluation and moisture related conditions  
**4:30-5:00** Review

### Third Day

**8:00-3:00** Open book examination

The 3day ISSI pre-requisite for the hard surface inspector program course (third day exam) and manual will provide you knowledge of most substrate and subfloors including concrete, wood and other underlayment commonly used in the floor covering industry. This course covers; components of a floor system, causes of failure and imperfections, subfloor/substrate construction, adhesives, leveling and patching, the affects of moisture, alkalinity and humidity, industry standards and publications

## Instructor: Christopher Capobianco



A fourth generation floor covering specialist, Christopher Capobianco's background includes retailer, architectural sales representative, technical support manager, consultant, writer, educator and activist. His consulting company, Flooring Answers, provides technical support, trouble shooting, training, testing and inspection services to manufacturers, distributors, dealers, architects and end users. He volunteers his time as Chairman of the FCICA (*The Flooring Contractors Association*); ASTM Committee F.06 on Resilient Flooring; and the IICRC (Institute of Inspection, Cleaning and Restoration Certification).



**CERTIFICATION:** Those successfully completing this course and examination will qualify for professional certification. Separate check and application to IICRC is required at test time. Certification fee is \$50 payable to IICRC.

**I / We will attend the IICRC approved Introduction to Substrate and Subfloor Inspector.**  
**Carpet Inspectors get 10% off regular price**

1<sup>st</sup> Person \$699 \_\_\_\_\_ 2<sup>nd</sup> Person \$649 \_\_\_\_\_  
Company Name \_\_\_\_\_ E-mail \_\_\_\_\_  
Company Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Company Ph. \_\_\_\_\_ Company Fax. \_\_\_\_\_  
Enclosed is a check for \$ \_\_\_\_\_ in payment of:  Full Tuition(s)  Pre-registration deposit(s) (\$50 per student)  
Credit Card:  M/C  Visa  Amex  Discover Acct. # \_\_\_\_\_ Vcode \_\_\_\_\_  
Exp. Date: \_\_\_\_\_ Name on card \_\_\_\_\_ Signature \_\_\_\_\_

**Class Fees Non-Refundable Seven Days Prior to Class**



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**FAX: (562) 698-8679**  
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## Hard Surface Inspector • Whittier, CA • Oct 18-22, 2010

### Pre-requisite Classes • ISSI – Oct 14-15-16, 2010 8 DAYS TO A NEW CAREER!

#### ISSI

INTRODUCTION TO SUBSTRATE/SUBFLOORS • LOCATION 12430 E WHITTIER BLVD, WHITTIER, CA  
 Oct 14-15-16, 2010

1<sup>st</sup> Person (\$699) \_\_\_\_\_ 2<sup>nd</sup> Person (\$649) \_\_\_\_\_

Company Name \_\_\_\_\_ Email \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone \_\_\_\_\_ Fax \_\_\_\_\_

Enclosed check for \$ \_\_\_\_\_ for pre-registration fees @ \$50 ea.

Payments are non-refundable 5 days prior to class.

Class Location: Academy of Textiles & Flooring • 12430 E. Whittier Blvd. • Whittier, CA 90602

Charge To:  MasterCard  Visa  Amax  Discover

Account Number \_\_\_\_\_

Exp. Date \_\_\_\_\_ Vcode \_\_\_\_\_ Signature \_\_\_\_\_

#### WLFI

WOOD/ LAMINATE FLOORING INSPECTOR COURSE • LOCATION 12430 E WHITTIER BL WHITTIER, CA  
 Oct 18-19-20-21-22, 2010

1<sup>st</sup> Person (\$1895) \_\_\_\_\_  Insp. Update (\$600)

Company Name \_\_\_\_\_  Carpet Inspectors (10%) off

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Email \_\_\_\_\_

Telephone \_\_\_\_\_ Fax \_\_\_\_\_

Enclosed check for \$ \_\_\_\_\_ for pre-registration fees @ \$50 ea.

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Account Number \_\_\_\_\_

Exp. Date \_\_\_\_\_ Vcode \_\_\_\_\_ Signature \_\_\_\_\_

To Carpet Inspectors you will receive an extra 10% off on each class.

Need a scholarship to help you out for classes, call the WFCA it's available for you to receive up to \$500 per year to apply towards tuition for approved training programs. Email [www.wfca-pro.org](http://www.wfca-pro.org) and phone number is (800) 624-6880. Don't miss out